



## Customer Service and Licensing Bureau ELSI Vendor Newsletter

### NEW LICENSE VENDOR RESOURCE WEBPAGE

The Department of Natural Resources recently launched a resource webpage just for our license vendors:

**<http://www.iowadnr.gov/About-DNR/DNR-License-Vendors>.**

You will be able to access all of the information sent out with our newsletters, instructional guides, and marketing materials.\* We are developing additional guides and materials for our vendors, so make sure to bookmark the page!

\*Images used in this publication can be downloaded and printed from the page above. See caption for image name.



It's Time

#### Last Minute Sales

*Deer Shotgun First Season opens December 3<sup>rd</sup>!* Nearly two-thirds (2/3) of tag sales for the season are packed into a seven-day period prior to the season opener. We have been preparing for weeks to handle the additional call volume during this time.

**Thank You** in advance for taking care of our customers and **Good Luck** during this year's peak season!

#### Snowmobile User Permits

User permits are sold on the ELSI terminal touch-screens, just like hunting and fishing privileges. All snowmobiles used on public land, public ice, and designated snowmobile trails in Iowa must display a user permit. User permits are required in addition to a valid registration. The requirement is for both resident and nonresident snowmobile users.

#### Landowner/Tenant Registration

All landowners, tenants, and their eligible family members must register with the DNR before obtaining LOT deer and turkey hunting licenses. The electronic licensing system will not issue LOT licenses to unregistered landowners and tenants. Registration must be completed using the online registration or printing and mailing a registration form to the DNR. To register or to print an application, customers need to use the following web link:

**<http://www.iowadnr.gov/LOT>**

#### Non-Resident Holiday Hunt

*December 24, 2016 – January 2, 2017*

Tags for this hunting season can be purchased at any ELSI vendor starting December 15, 2016.



Enjoy The Seasons

#### Apprentice License

- The apprentice must hunt under the direct supervision of a mentor (age 18 or older) who has a current hunting license and habitat fee.
- The apprentice must be at least age 16 and not older than 44 to have the privilege show up on their account. If this license doesn't show up, they are not eligible for this license.

More information about this license can be found on the License Vendor page referenced above.

- **Non-Residents CANNOT** hunt Turkey or Deer with this license; they must have hunter education in order to hunt Turkey or Deer in Iowa.

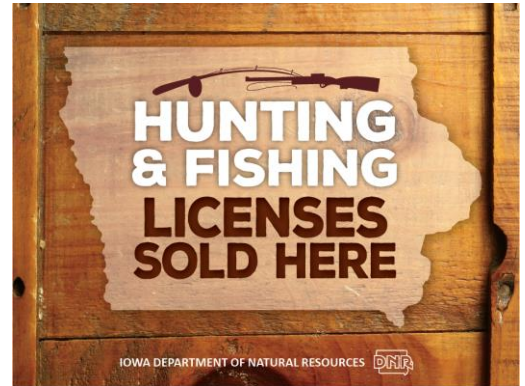
## IMPORTANT PHONE NUMBERS

For **licensing questions**, please contact the DNR Phone Center at 515-725-8200; Monday – Friday, 8:00am – 4:30pm.

For 24 hour **technical/equipment assistance**, please contact Active Network at 877-288-6537.

### Upcoming License and Season Dates

<b>December 3 – 7</b>	Deer Shotgun First Season
<b>December 10 – 18</b>	Deer Shotgun Second Season
<b>December 15</b>	<b>Resident</b> 2017 licenses go on sale Paddlefish tags go on sale (Online or telephone purchase only)
<b>December 19 – Jan. 10, 2017</b>	Deer Late Split Archery Season Deer Late Muzzleloader Season Turkey Late Archery Season
<b>December 24 – Jan. 2, 2017</b>	<b>Non-Resident</b> Holiday Deer Hunting Season <i>Non-Residents are able to purchase a tag for the Non-Resident Holiday Antlerless season over the counter at any license vendor.</i>
<b>January 1, 2017</b>	2017 <b>Non-Resident</b> Licenses go on sale
<b>January 10, 2017</b>	2016 licenses expire



Hunting & Fishing

### Habitat Fee Requirements

All resident and non-resident hunters are required to purchase the Habitat Fee in addition to any license or tags prior to participating in a hunt.

The following are exceptions:

- Resident landowners or tenants hunting on their owned or rented land.
- Residents over age 65.

Please refer customers to page 9 of the Hunting Regulations for further information.

### Changing Residency

If a customer's record indicates Nonresident when trying to purchase a license and they are currently a resident of Iowa, the customer will need to contact the DNR to receive an application to change their residency status or they can download the application from our website at [www.iowadnr.gov](http://www.iowadnr.gov)

### Antlered Only Counties

Reminder for Shotgun 1 Season and Early Muzzleloader Seasons the following counties remain Antlered Only: Buena Vista, Calhoun, Cerro Gordo, Cherokee, Clay, Dickinson, Emmet, Franklin, Grundy, Hamilton, Hancock, Hardin, Humboldt, Ida, Kossuth, Lyon, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Webster, Winnebago, Worth, Wright  
*These are the same counties as listed in 2015.*

### Printer Tips

- **Pull up** on the license paper to ensure proper paper placement.
- Make sure to close the printer lid tightly or the tags will not print all of the necessary information.

### Scanner Tips

- Use the scanner to create a customer account or to bring up an existing account using an IOWA-issued driver's license or state identification card.
- Cover up the top bar code on the back of the driver's license or identification card to scan the correct (bottom) bar code to bring up a customer record.

### Buying a Hunting/Fishing License as a Gift?

There is no requirement for the licensee to be present at the time of purchase. The purchaser must have one of the following two numbers for the individual: DNR Customer ID # **or** IA Driver's License # **and** their Date of Birth.

If the customer does not have either number, please call Customer Service for further assistance: (515)725-8200.